

2017 WSSA Conference

Attendance at the following workshops have been approved for ECM credit and will count toward the 12 hour annual ECM training requirement for W-2 workers, and if not used for ECM credit, can count toward the annual Professional Development training requirement.

- Improve Customer Service by LEAPS and Bounds
- Homeless in Wisconsin
- Diagnosing Difference – Misdiagnosing Reality:... (Part 1)
- The Opioid Epidemic in Wisconsin and Interventions
- Importance of Self Care – Compassionate Resilience
- Diagnosing Difference – Misdiagnosing Reality;... (Part 2)
- Trauma Informed Care: Implementation Strategies for Employment and Training Programs
- Special Considerations when Working with People with Dementia and Their Families
- Creativity and Assertive Communication in the Workplace
- Challenges and Strategies: Advocating for Clients with Involvement in the Criminal Justice System
- Wisconsin Overview of Sex Trafficking
- Peeling the Onion to Understand Veterans in a Social Service World
- Using SOAR to Increase Your Clients Income